

Customer Satisfaction Survey

Please help us continue to improve our Gold Standard service by filling out this short survey. Thank you!

PROJECT NUMBER

PROJECT LOCATION

COMPANY NAME

CONTACT NAME

YES NO

SALES

- Quote received in a timely manner
- Drawings and calculations in a timely manner
- Change orders processed properly
- Delivered on schedule

INVOICING

- Timely
- Accurate
- Understandable

PRODUCT QUALITY

- Quality of materials
- Quality

YES NO

INSTALLATION

- All components quoted were installed
- Crew onsite as scheduled
- Crew conducted themselves professionally
- Crew was cooperative
- Crew was courteous
- Installation completed in a timely manner
- Site left clean

OVERALL SATISFACTION:

Please rate your experience from 1-5, one being very dissatisfied, five being very satisfied.

1 2 3 4 5

COMMENTS